

# RECYCLING INSTRUCTIONS

(Recycling pickup is every week)

## WHAT GOES IN YOUR CONTAINER?



## RECYCLING

All recycling will need to be placed into the contractor furnished 18-Gallon Blue Container. Recycling will be collected every week.

Recycling items for collection are limited to the following: plastic bottles and jugs, metal, tin and aluminum cans, paper products, newspaper and inserts, brown paper bags, printed cardboard, and corrugated cardboard.

**NO food waste, no plastic bags/wraps, no glass.**

**DOES NOT include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.**

## IMPORTANT

Please help protect the planet and the environment by following these recycling guidelines.

## ITEMS NOT ACCEPTED IN CURBSIDE COLLECTION

**Ashes - Batteries - Concrete/Bricks  
Construction Debris - Dead Animals  
Dirt - Helium/propane/gas tanks  
Motor oil/filters and other vehicle related parts  
Liquid Paint (ok if dried out) - Scrap Metal  
Shingles - Tires  
Any other hazardous material/waste**

## SPECIAL SERVICES

Backdoor Collection Services is an optional service that may be chosen by physically disabled residential subscribers. Backdoor service shall be provided for medically certified handicapped individuals provided no other able-bodied person resides in the household and provided that the backdoor service has been determined to be a medical necessity by a licensed physician and approved by the city of Woodbine, GA.

## MISSED COLLECTIONS

Despite our best efforts, we occasionally miss scheduled collections. If we do, Resident will need to contact **CW Utility Dept at (912) 576-3211** to report any missed collections and then CW will contact CS to resolve any missed collections. If missed collection was due to CS fault, CS will come back within 24 hours to collect missed debris.

CS is not responsible for missed collections if resident failed to put roll-carts at curbside by 6AM on collection day or if roll-cart are blocked by customer owned property.

## OBSERVED HOLIDAYS

Cumberland Services observes the following Holiday's: collections will not occur on the following:

- Thanksgiving Day
- New Year's Day
- Christmas Day
- 4th of July

## CUMBERLAND SERVICES (ROLL-OFF DUMPSTERS)

Cumberland Services (CS) is also in the Roll-Off dumpster business. If you need Roll-Off dumpster service for construction debris, general property clean-up, land clearing debris removal, etc., please feel free to reach out to CS at **(912) 576-1210** for pricing and details. This is a separate service from the contracted Curbside Pick-up for the city of Woodbine, GA.

## CUSTOMER SERVICE

Resident will be responsible for coordinating new service, missed service, complaints, scheduling of bulk pick-up, payments, cancellation of service and any other issues through the City of Woodbine Utility Dept. All customer service issues must go through CW and then information will be passed along to CS. Woodbine, GA phone number is **912-576-3211** and physical address for this office is at 310 Bedell Avenue, Woodbine, GA 31569.

This same information can be found on the following websites:  
[www.cumberland-services.com/city-of-woodbine/](http://www.cumberland-services.com/city-of-woodbine/)  
[www.woodbinegeorgia.net](http://www.woodbinegeorgia.net)



**CITY OF  
WOODBINE**

*Dear City of Woodbine Resident:*

The City of Woodbine, (CW) has awarded Cumberland Services (CS) as your new Curbside Waste Collection Service Provider starting 01/01/2024. Our goal is to enhance collection and increase recycling. Our staff is committed to servicing the residents of Woodbine, GA with Curbside Collection Services to the very best of our ability and we also need your help in making this transition and contract a success.

The services that CS provides will be as follows:

- CS will collect trash/solid waste and recycling on Wednesday of each week.
- CS will collect bulk pick-up on an on-call basis.

*Please review this brochure for more detailed information about your curbside waste collection services.*

## CART/CONTAINER PLACEMENT (CONTRACTOR-FURNISHED ONLY)



## ROLL-CARTS & CONTAINER

**96-Gallon BROWN Roll-Cart for Trash/Solid Waste:** All trash/solid waste shall be placed into contractor furnished 96-Gallon Brown Roll-Cart. If an additional Roll-cart is needed, resident shall contact the city of Woodbine, GA requesting the additional cart. The additional roll-cart must be the Cumberland Services, LLC provided cart and will require an additional fee. Only contractor approved Roll-Carts will be collected on collection day.

**18-Gallon BLUE Container for Recycling:** All recycling shall be placed into contractor furnished container. No additional containers for recycling are allowed. Only contractor approved container will be collected on collection day.

Place front of roll-cart and recycling container within 1ft – 4ft of curb. The front of cart should face the street, with handlebar facing your home/business. Place roll-cart and container 6 feet from any obstructions (On both sides including the rear of roll-cart and container) such as mailboxes, utility boxes, vehicles, boats, campers, etc., including recycling contractor approved additional trash/solid waste roll-cart.

**DO NOT park any vehicles in street blocking access to roll-carts or container on collection day.**

## TRASH/SOLID WASTE

All trash/solid waste will need to be placed into the contractor furnished **96-Gallon Brown Roll-Cart**. Trash/solid waste will be collected once-per-week.

Solid Waste refers to garbage, trash, food waste/food liquids, plastic wraps and bags, foam products, personal hygiene products, and other solid waste excluding yard waste. Solid waste shall not include discarded building materials, trees, brush, and other materials resulting from the activities of building service providers, commercial tree trimmers or commercial lawn services, large quantities of sod, dirt and trash from land clearing, and other materials requiring special handling.

**DOES NOT** include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

## BULKY ITEMS

Bulky Items are on a ON-CALL BASIS. Resident must contact the city of Woodbine, GA at 912-576-3211 to schedule pick-up of bulky items. Stoves, refrigerators, water tanks, toilets, washing machines, dryers, furniture, television sets, audio equipment or similar household appliances and (other waste materials other than construction debris, tires or hazardous waste) with weights or volumes greater than those allowed for roll-carts. Large items need to be broken down in order to be collected such as trampolines, swing sets, large tables, etc. Any appliance having refrigerant must have sticker showing that refrigerant has been removed from appliance before we can collect it.

**DOES NOT** include construction debris, concrete, tree stumps, batteries, liquids, pesticides/chemicals, liquid paint, helium/propane/gas tanks, motor oil/filters and other vehicle related parts, or hazardous materials.

**DOES NOT** include total house/business clean out items from abandoned properties.

## CURBSIDE TIMING

Normal schedule collection will be Wednesday between the hours of 6am – 7pm, however alternate collection days may happen periodically due to how Holidays fall, or if severe weather has affected normal schedules. Residents should have roll-cart and container placed out by street/curbside by no later than 6am on designated collection day and removed from street/curbside by Noon on the following day. We recommend setting your cart and container out the night before pickup.

**Please note that collections may not occur at the same time of day each week.**